



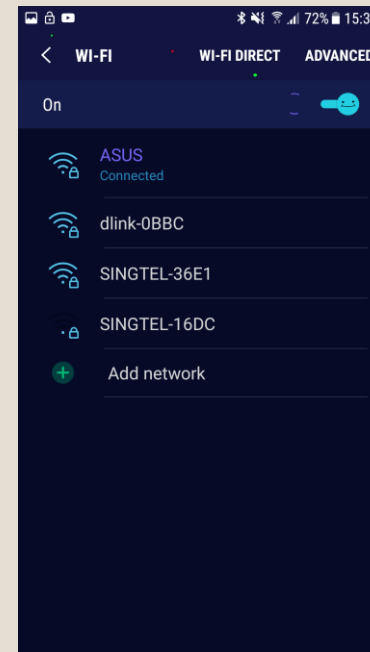
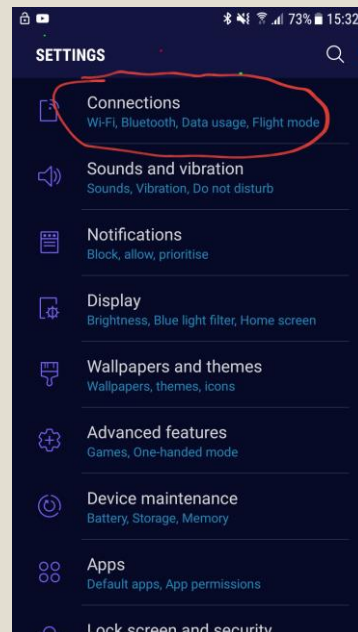
STEP-BY-STEP GUIDE FOR SOME OF YOUR COMMON QUESTIONS (FOR ANDROID USERS)

- ❖ How do I connect to the wifi?
- ❖ How do I install an app?
- ❖ How do I uninstall an app?
- ❖ Do I need to update my apps regularly?
- ❖ Why can't I surf the Internet?

How do I connect to the wifi?

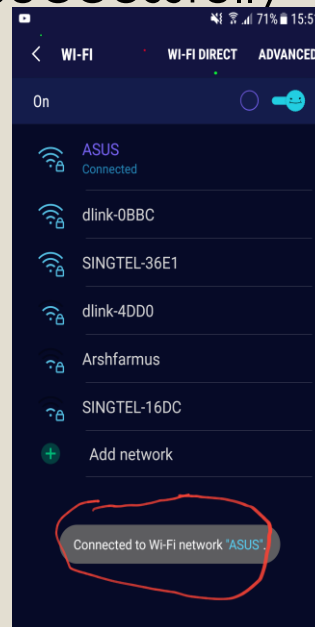
This is perhaps the most common problem people face. Fret not, this step-by-step walkthrough will get you started.

- I. To start off, head over to your 'Settings' icon, which looks something like this:
- II. Next, you want to head over to the 'Connections' section. Once inside, tap the 'Wifi' section. A list of available wifi will be shown.



How do I connect to the wifi?

1. Tap your home network and enter the password required, which is usually located at the side of the router.
2. Upon successful connection, you will see this message saying “You have successfully connected to ‘Your_Wifi’ “.



How do install an app?

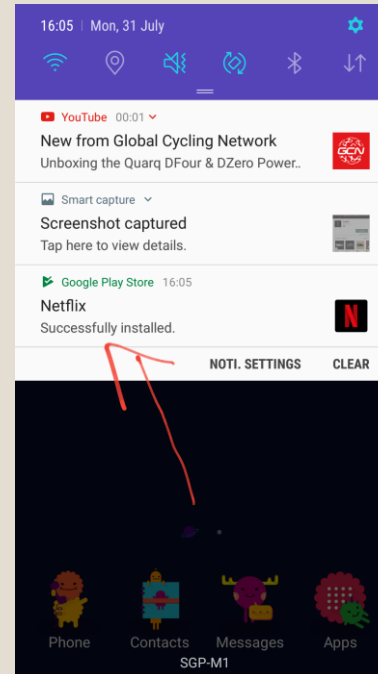
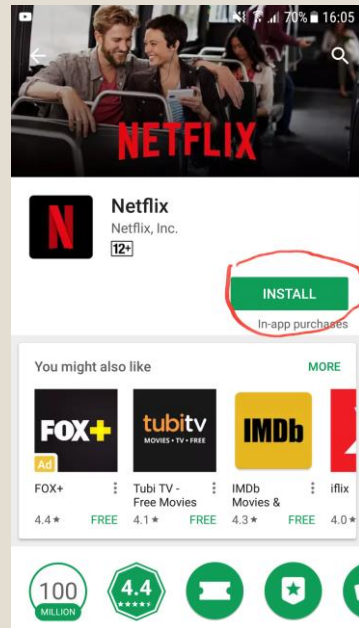
- i. To start off, make sure you are connected to the Internet/wifi. If you are unsure of the procedure, head over to the second slide of the guide.
- ii. Once you have a wireless connection, head over to the Google Play icon, which looks like this:



- iii. If you have the app that you want to download in mind, simply search it in the search box.

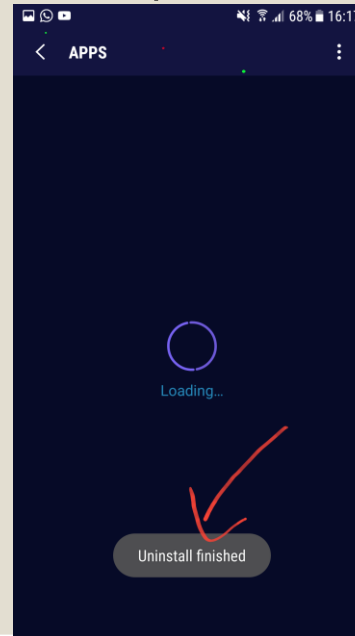
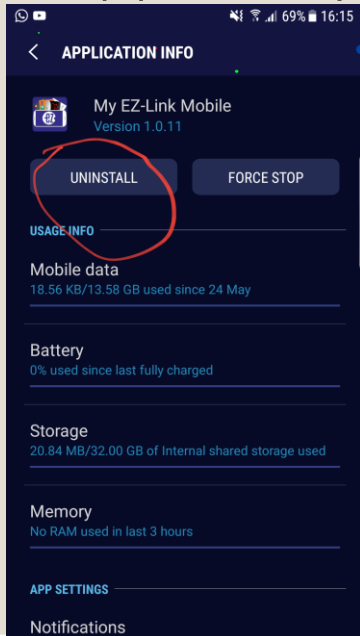
How do I install an app?

- i. Once you have found the ideal app, tap the app. Upon doing that, you will see a option which say 'Install'. Click that and let the download run in the background.
- ii. Once the app is successfully installed, you will see a message saying “You have successfully installed ‘Your_app’ “.



How do I uninstall an app?

- To start off, head over to the 'Settings' menu, denoted by this icon:
- Head over to the apps/application section and tap it.
- Next, find the app that you wish to uninstall. A uninstall option will then be available.
- Lastly, tap the 'uninstall' option. Upon successful uninstallation, a message will appear saying: "You have successfully uninstalled 'Your_app'".



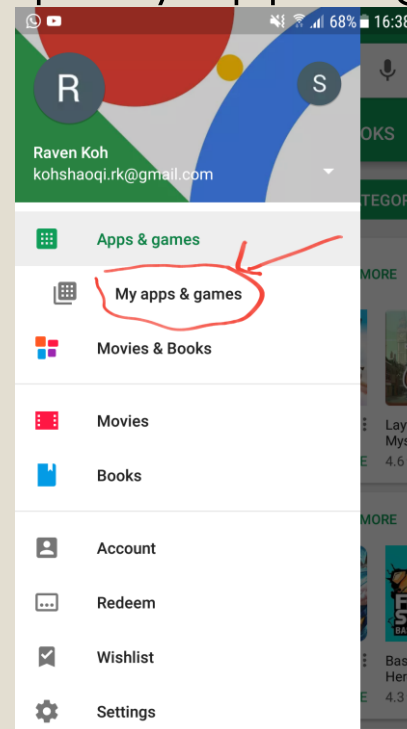
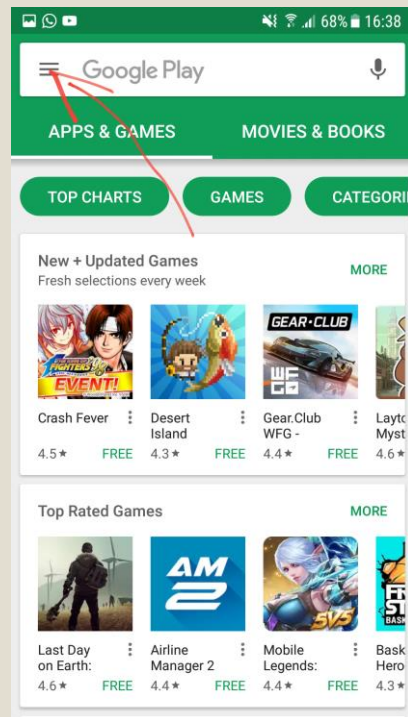
Do I need to update my apps regularly?

- ❑ A message like this may pop out from time to time, prompting you to update your apps. Is it really necessary?
- ❑ It really depends on you. However, it is recommended that you do so to get the best optimisation.
- ❑ If you are planning to do so, do not worry. We have a guide installed for you.



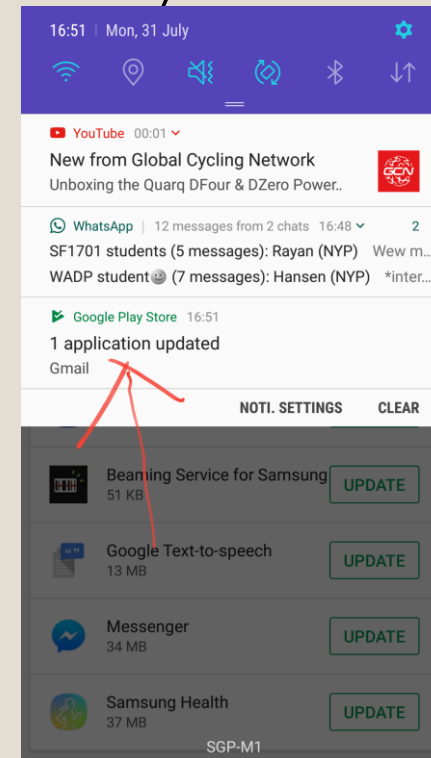
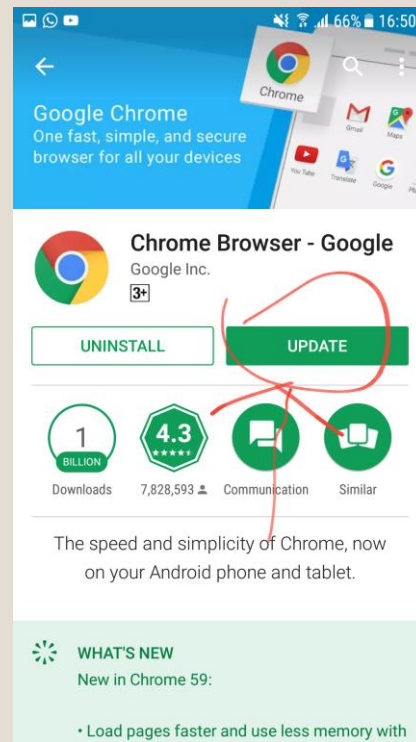
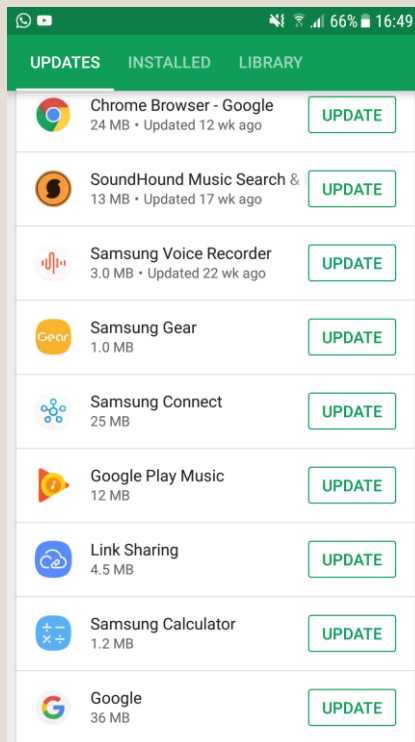
Do I need to update my apps regularly?

- A. To update your apps, tap the notification that you have received. Alternatively, head over to Play Store, denoted by this icon:
- B. After which, tap the navigation bar or “Hamburger”.
- C. A sidebar will then pop out, tap ‘My apps & games’.



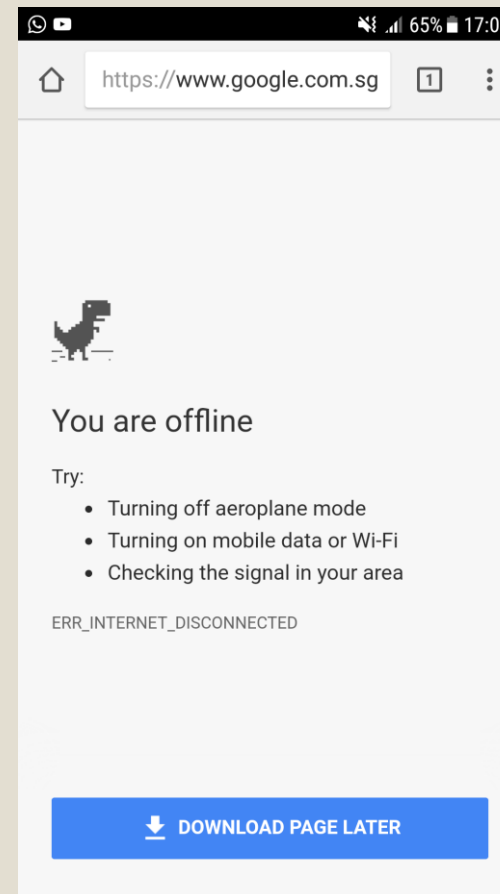
Do I need to update my apps regularly?

- A list of applications will then appear. Tap the app that you wish to update. After doing so, an 'Update' option will be made available. Simply tap that option and let the download run. When the app is successfully updated, a message saying " 'Your_app' is updated successfully".



Why can't I surf the Internet?

- ❖ If you are facing the same problem as the picture below, it is due to the fact that you are not connected to the Internet/wifi. If you are unsure of how to do so, head over to slide 2 of the guide.
- ❖ Once you have connected to the wifi, you will be able to surf the Internet.



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END OF GUIDE(FOR ANDROID USER)

-Have any questions that we did not cover in this guide? Drop it down in our FAQ section!